



**NO EXCUSE**

**FOR ABUSE**

Verbal or physical abuse which includes aggressive, offensive, or disrespectful behaviour will not be tolerated.

Anyone who abuses or threatens our staff will be asked to leave and the Police will be called.

**Want to make a comment to the Practice?**

Please don't shout at our staff.

Write to us or ask to speak to the Practice Manager - we promise to deal with your concerns calmly, and with respect.